

# CHANGE OF RISK ADDRESS / NEW RISK ADDRESS



**FRONTLINE™**  
UNDERWRITING MANAGERS (PTY) LTD

Company Reg. No: 2008/005015/07 Vat Reg. No: 4350242386  
Compliance Officer: Moonstone Compliance  
Authorised Financial Service Provider – FSP No. 40752

Old Mutual Insure Limited,  
Registration Number 1970/006619/06.  
A licensed FSP and non-life insurer. (FSP12)

CLIENT DETAILS (Block capitals please)			
Policy Number			
Name of Insured			
OLD Risk Address			
		Code:	
NEW Risk Address			
		Code:	
Postal Address		Code:	
Tel Number (Home)	(    )	Tel Number (Work)	(    )
Cell Number 1		Cell Number 2	
QUESTIONNAIRE			
The following questions are in respect of your new residence. Please answer all questions below, by indicating either YES or NO:			
CONSTRUCTION			
1.	Is the roof of standard construction?	YES	NO
2.	Is the roof constructed of thatch?	YES	NO
3.	If yes, is an SABS approved Lightning Mast installed?	YES	NO
4.	If neither of the above, please specify the roof construction.		
5.	Is there a thatch structure or lapa?	YES	NO
6.	If yes, please specify the type of structure, whether it is attached to the main residence or free standing and the approximate size in m <sup>2</sup> .		
ARE THE MAIN WALLS CONSTRUCTED OF			
1.	Brick, Stone or Concrete	YES	NO
2.	Timber, Part Timber, Framed Metal	YES	NO
3.	Asbestos or Timber clad	YES	NO
4.	Fiberglass, Framed Metal	YES	NO
WHAT TYPE OF HOME DO YOU HAVE			
1.	Detached house / Cottage	YES	NO
2.	Semi Detached house / Cottage	YES	NO
3.	Apartment / Flat (ground or first floor)	YES	NO
4.	Apartment / Flat (above first floor)	YES	NO
SITUATION OF RESIDENCE			
1.	Smallholding / plot / farm	YES	NO
2.	Security village	YES	NO
If yes, please complete security complex questionnaire below:			
a.	Are there 24hour guards on duty at the complex?	YES	NO
b.	If yes, do they patrol/roam the estate at regular intervals?	YES	NO
c.	Does the guard contact the policyholder to inform him/her about visitors?	YES	NO
d.	Is the policyholder required to inform security about potential visitors in advance?	YES	NO
e.	Does the access control only consist of a boom gate?	YES	NO

f.	Are visitors issued with visitors' permits or passes?	YES	NO
g.	Is there communication between the guard at the entrance and the main dwelling?	YES	NO
h.	Are security guards on duty in constant radio contact with each other?	YES	NO
i.	Are contractors and builders allowed on the premises after hours?	YES	NO
j.	Is the complex surrounded by 2-metre high walls?	YES	NO
k.	Is the complex surrounded by an electric fence?	YES	NO
l.	If yes, is the electric fence linked to the guards' office at the front gate?	YES	NO
3.	Retirement Complex	YES	NO
4.	Enclosed Access Controlled Area	YES	NO
5.	Residential Area	YES	NO
ARE ANY OF THE FOLLOWING WITHIN 1KM RADIUS OF THE RESIDENCE?			
1.	Taxi Rank	YES	NO
2.	Informal Settlement	YES	NO
3.	The Coastline	YES	NO
OCCUPATION			
1.	Will the residence be left unoccupied within the first 30 days?	YES	NO
2.	Will the residence be left unoccupied during working hours?	YES	NO
3.	Will the residence be used as a holiday home?	YES	NO
4.	Will the residence be occupied by anyone other the Insured and members of his / her immediate family?	YES	NO
5.	If yes, please supply details:		
6.	Will the residence be hired or let out?	YES	NO
7.	If yes, please supply details:		
SECURITY			
1.	Are all the opening windows (including louvers) burglar barred?	YES	NO
2.	Are the fixed windows burglar barred?	YES	NO
3.	Are all access doors fitted with security gates?	YES	NO
4.	Does any outbuilding/garage adjoining the main residence have an interleading door?	YES	NO
5.	Is the perimeter of the property walled/fenced with a wall or steel fence of at least 1.8m in height?	YES	NO
6.	Are there full-time security guards on your property?	YES	NO
7.	Is there 24hour access control to your property?	YES	NO
8.	Is your home protected with an alarm system?	YES	NO
9.	If yes, is the alarm SAIA approved?	YES	NO
10.	If the alarm is SAIA approved, <b>please attach a copy of the certificate</b> and enter the SAIA Certificate number in the space provided: CERTIFICATE NUMBER:		
<b>In the case where the Security Company refuses to issue a SAIA Approved Certificate for the alarm system, a letter from the company must be provided that makes specific reference to "...the alarm installation has been installed in accordance with Bylaw 25 specifications".</b>			

**PLEASE READ THE FOLLOWING DECLARATION VERY CAREFULLY AND READ AGAIN THE QUESTIONS AND ANSWERS, ESPECIALLY IF NOT COMPLETED IN YOUR OWN HAND, BEFORE SIGNING THE FORM**

I/We declare that the statement and particulars in this form are true to the best of my/our knowledge and belief and that I/we have not misstated, suppressed or omitted any material facts.

I/We hereby confirm that I/we understand that the abovementioned changes could result in our/my premium either increasing, decreasing or staying the same, subject to the protections of the new residence, as well as the new risk profile.

I/We agree that this form together with any other information supplied by me/us form the basis of any contract of insurance effected thereon and shall be incorporated therein. I/We undertake to inform the company of any material alteration of these facts whether occurring before or after completion of the contract of insurance.

FOR AND ON BEHALF OF: \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE  
DESIGNATION: \_\_\_\_\_

\_\_\_\_\_  
DATE

NAME IN PRINT: \_\_\_\_\_

**PRIVACY NOTICE – PROTECTION OF PERSONAL INFORMATION ACT (“POPIA”)**

We understand that your personal information is important to you and that you may be apprehensive about disclosing it. Your privacy is just as important to us and we are committed to safeguarding and processing your information in a lawful manner.

**We may use your information or obtain information about you for the following purposes:**

- Underwriting
- Assessment and processing of claims
- Credit searches and/or verification of personal information
- Claims checks (ASISA Life & Claims Register)
- Tracing beneficiaries
- Fraud prevention and detection
- Market research and statistical analysis
- Audit & record keeping purposes
- Compliance with legal & regulatory requirements
- Verifying your identity
- Sharing information with service providers we engage to process such information on our behalf or who render services to us. These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

**YOUR rights**

You may access your personal information that we hold and may also request us to correct any errors or to delete this information.

In certain cases you have the right to object to the processing of your personal information.

You also have the right to complain to the Information Regulator.

To view our full privacy notice with contact details for the Information Regulator, please visit our website on:

<https://frontlineinsurance.co.za/popi/>