



FRONTLINE™
UNDERWRITING MANAGERS (PTY) LTD

CLAIM ADVICE FORM LOSS OR DAMAGE CLAIM FORM

Old Mutual Insure Limited, Registration Number 1970/006619/06.
A licensed FSP and non-life insurer. (FSP12)

Underwritten/ Administered by Frontline Underwriting Managers (Pty) Ltd
Vat No. 4350242386 Reg. No. 2008/005015/07
Authorised Financial Service Provider: FSP No. 40752

FAST TRACK CLAIMS < R20 000

INSURED			
POLICY NUMBER:			
NAME:			
OCCUPATION:			
ADDRESS:			
CONTACT NUMBERS:	(w)		(cell)
	(h)		(fax)
E-MAIL:			
IDENTITY NUMBER:			

OCCURRENCE OF LOSS / DAMAGE	
Date & Time of Loss / Damage:	
When was Loss/Damage discovered ?	

PLACE OF LOSS / DAMAGE			
Place where Loss / Damage occurred:			
Were premises occupied?	Yes	No	If yes, by whom?
If <i>no</i> , when last occupied?		Purpose of occupation:	

CAUSE OF LOSS / DAMAGE	
Describe fully how Loss / Damage occurred & entry gained into premises:	

POLICE REPORT			
Ref. No.:		Station:	
		Date:	

AUTHORITY FOR PAYMENT – AS PER PREMIUM DEBIT ORDER DETAILS ONLY	
It is recommended that any amount payable to you be transmitted via Electronic Bank Transfer for speedier settlement & for security reasons. If you are in agreement please provide the following information:	
BANK NAME:	
ACC. HOLDER:	
ACC. TYPE:	
BRANCH CODE:	
ACC. NUMBER:	

YOUR SIGNATURE:	
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LIST OF STOLEN PROPERTY						
Qty	Description of Property	Date Acquired	Purchased from	Purchase Price	Deduction for Depreciation / Salvage Value	Amount Claimed

DECLARATION

I/WE HEREBY DECLARE THE FOREGOING PARTICULARS TO BE TRUE IN EVERY RESPECT.

I/We _____ undertake to accept, subject to the terms and conditions of the policy number _____ and subject to the acceptance of this claim by a duly authorized official of Frontline Underwriting Managers (Pty) Ltd / Old Mutual Insure Ltd, without admission of, or denial of, any liability whatsoever the following:

Subject to the Company accepting liability, I/We offer to accept any agreed amount of settlement of loss/damage in full and final settlement and discharge all claims of whatsoever nature arising out of the aforementioned incident(s). My / Our signature hereby constitutes this guarantee. Subject to the Company accepting liability, any offer of settlement is subject to adjustment in respect of any Policy deductions which may not have been taken into account.

I/We declare that there is no other Insurance which could be brought into account and undertake to give the company and its legal representatives all reasonable co-operation and assistance in connection with any rights of subrogation which the company may elect to exercise.

Subject to the company accepting liability: in the event that payment is effected to me/us of the agreed amount of loss I/We hereby authorize the company irrevocably and in *Rem Suam* in my/our name to dispose of the salvage of and to retain any proceeds so obtained as its sole and absolute property.

Signature of Insured: Capacity: Date:

FAST TRACK CLAIM: CLAIM < R20 000

Straight Through Process /Fast track claims

- **Claim form completed and signed by insured with description of loss**
- **Detailed list of stolen/damaged items**
- **One quotation per item**
- **Documentation which confirms Item identification**
- **Proof of forced entry – vehicle**
- **Proof of blacklisting in case of cell phone claims**
- **Salvage in our possession prior to settlement**
- **SAP reference number in case of stolen items**
- **Damage report on item(s) claimed**
- **Proof of ownership of item (purchase invoices)**
- **Laptop claims and Lightning damage claims does not fall within the ambit of Fast Track**
- **Upon receipt of all minimum requirements as listed above ,settlement will be effected without the signing of an Tender of settlement or an Agreement of Loss**

We may use your information or obtain information about you for the following purposes:

- Underwriting
- Assessment and processing of claims
- Credit searches and/or verification of personal information
- Claims checks (ASISA Life & Claims Register)
- Tracing beneficiaries
- Fraud prevention and detection
- Market research and statistical analysis
- Audit & record keeping purposes
- Compliance with legal & regulatory requirements
- Verifying your identity
- Sharing information with service providers we engage to process such information on our behalf or who render services to us. These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

You may access your personal information that we hold and may also request us to correct any errors or to delete this information. In certain cases you have the right to object to the processing of your personal information.

You also have the right to complain to the Information Regulator, whose contact details are:

<http://www.justice.gov.za/infoereg/index.html>

Tel: 012 406 4818

Fax: 086 500 3351

Email: infoereg@justice.gov.za