

CHANGE OF RISK ADDRESS / NEW RISK ADDRESS



FRONTLINE™
UNDERWRITING MANAGERS (PTY) LTD

Company Reg. No: 2008/005015/07 Vat Reg. No: 4350242386
Compliance Officer: Moonstone Compliance
Authorised Financial Service Provider – FSP No. 40752

Old Mutual Insure Limited,
Registration Number 1970/006619/06.
A licensed FSP and non-life insurer. (FSP12)

| CLIENT DETAILS (Block capitals please) | | | |
|--|--|-------------------|--------|
| Policy Number | | | |
| Name of Insured | | | |
| OLD Risk Address | | | |
| | | Code: | |
| NEW Risk Address | | | |
| | | Code: | |
| Postal Address | | | |
| | | Code: | |
| Tel Number (Home) | () | Tel Number (Work) | () |
| Cell Number 1 | | Cell Number 2 | |
| QUESTIONNAIRE | | | |
| The following questions are in respect of your new residence. Please answer all questions below, by indicating either YES or NO: | | | |
| CONSTRUCTION | | | |
| 1. | Is the roof of standard construction? | YES | NO |
| 2. | Is the roof constructed of thatch? | YES | NO |
| 3. | If yes, is an SABS approved Lightning Mast installed? | YES | NO |
| 4. | If neither of the above, please specify the roof construction. | | |
| 5. | Is there a thatch structure or lapa? | YES | NO |
| 6. | If yes, please specify the type of structure, whether it is attached to the main residence or free standing and the approximate size in m ² . | | |
| ARE THE MAIN WALLS CONSTRUCTED OF | | | |
| 1. | Brick, Stone or Concrete | YES | NO |
| 2. | Timber, Part Timber, Framed Metal | YES | NO |
| 3. | Asbestos or Timber clad | YES | NO |
| 4. | Fiberglass, Framed Metal | YES | NO |
| WHAT TYPE OF HOME DO YOU HAVE | | | |
| 1. | Detached house / Cottage | YES | NO |
| 2. | Semi Detached house / Cottage | YES | NO |
| 3. | Apartment / Flat (ground or first floor) | YES | NO |
| 4. | Apartment / Flat (above first floor) | YES | NO |
| SITUATION OF RESIDENCE | | | |
| 1. | Smallholding / plot / farm | YES | NO |
| 2. | Security village | YES | NO |
| If yes, please complete security complex questionnaire below: | | | |
| a. | Are there 24hour guards on duty at the complex? | YES | NO |
| b. | If yes, do they patrol/roam the estate at regular intervals? | YES | NO |
| c. | Does the guard contact the policyholder to inform him/her about visitors? | YES | NO |
| d. | Is the policyholder required to inform security about potential visitors in advance? | YES | NO |
| e. | Does the access control only consist of a boom gate? | YES | NO |

| | | | |
|---|---|-----|----|
| f. | Are visitors issued with visitors' permits or passes? | YES | NO |
| g. | Is there communication between the guard at the entrance and the main dwelling? | YES | NO |
| h. | Are security guards on duty in constant radio contact with each other? | YES | NO |
| i. | Are contractors and builders allowed on the premises after hours? | YES | NO |
| j. | Is the complex surrounded by 2-metre high walls? | YES | NO |
| k. | Is the complex surrounded by an electric fence? | YES | NO |
| l. | If yes, is the electric fence linked to the guards' office at the front gate? | YES | NO |
| 3. | Retirement Complex | YES | NO |
| 4. | Enclosed Access Controlled Area | YES | NO |
| 5. | Residential Area | YES | NO |
| ARE ANY OF THE FOLLOWING WITHIN 1KM RADIUS OF THE RESIDENCE? | | | |
| 1. | Taxi Rank | YES | NO |
| 2. | Informal Settlement | YES | NO |
| 3. | The Coastline | YES | NO |
| OCCUPATION | | | |
| 1. | Will the residence be left unoccupied within the first 30 days? | YES | NO |
| 2. | Will the residence be left unoccupied during working hours? | YES | NO |
| 3. | Will the residence be used as a holiday home? | YES | NO |
| 4. | Will the residence be occupied by anyone other the Insured and members of his / her immediate family? | YES | NO |
| 5. | If yes, please supply details: | | |
| 6. | Will the residence be hired or let out? | YES | NO |
| 7. | If yes, please supply details: | | |
| SECURITY | | | |
| 1. | Are all the opening windows (including louvers) burglar barred? | YES | NO |
| 2. | Are the fixed windows burglar barred? | YES | NO |
| 3. | Are all access doors fitted with security gates? | YES | NO |
| 4. | Does any outbuilding/garage adjoining the main residence have an interleading door? | YES | NO |
| 5. | Is the perimeter of the property walled/fenced with a wall or steel fence of at least 1.8m in height? | YES | NO |
| 6. | Are there full-time security guards on your property? | YES | NO |
| 7. | Is there 24hour access control to your property? | YES | NO |
| 8. | Is your home protected with an alarm system? | YES | NO |
| 9. | If yes, is the alarm SAIA approved? | YES | NO |
| 10. | If the alarm is SAIA approved, please attach a copy of the certificate and enter the SAIA Certificate number in the space provided: CERTIFICATE NUMBER: | | |
| In the case where the Security Company refuses to issue a SAIA Approved Certificate for the alarm system, a letter from the company must be provided that makes specific reference to "...the alarm installation has been installed in accordance with Bylaw 25 specifications". | | | |

I hereby confirm that the abovementioned changes are true and understand that my premium may either increase, decrease or stay the same, subject to the protections of the new residence as well as the new risk profile.

SIGNATURE OF POLICYHOLDER

DATE

We may use your information or obtain information about you for the following purposes:

- Underwriting
- Assessment and processing of claims
- Credit searches and/or verification of personal information
- Claims checks (ASISA Life & Claims Register)
- Tracing beneficiaries
- Fraud prevention and detection
- Market research and statistical analysis
- Audit & record keeping purposes
- Compliance with legal & regulatory requirements
- Verifying your identity
- Sharing information with service providers we engage to process such information on our behalf or who render services to us. These service providers may be abroad, but we will not share your information with them unless we are satisfied that they have adequate security measures in place to protect your personal information.

You may access your personal information that we hold and may also request us to correct any errors or to delete this information. In certain cases you have the right to object to the processing of your personal information.

You also have the right to complain to the Information Regulator, whose contact details are:

<http://www.justice.gov.za/infoereg/index.html>

Tel: 012 406 4818

Fax: 086 500 3351

Email: infoereg@justice.gov.za